



**U.S. General Services Administration**

April 22, 2002

Mark Bates  
MBA USA, Inc.

Nicholasville, KY 40356

Dear Mr. Bates:

Based on the evaluation of the MBA USA, Inc. GSA Label Re-certification course material and course audit, the re-certification class is hereby approved.

Please notify this office prior to any changes in the course (student manual, instructor, etc.)

If you have any questions, please contact Chris Pollock on (703) 605-9256.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jeffery Schatz".

Jeffery Schatz  
Director, Engineering Division  
National Furniture Center  
General Services Administration