TROUBLESHOOTING

I have plugged my keypad into my lock and powered it up, but I do not get a beep for each keystroke. What do I do?

This means that you have a new generation keypad, combined with a previous generation lock.

THE SOLUTION IS TO REVERSE EACH DIP SWITCH.

On the back of your keypad, identify the small brown box attached to the electronic board with 4 dip switches (Table 1 below).

With your keypad plugged into the lock, follow the below steps to reverse the dip switches.

1. Un-plug the battery
2. Press and hold the #1 digit for 15 seconds
3. Reverse the default position of each switch (Table 2 below) to the correct format (Table 3 below)
4. Plug the battery back in
5. Press the first digit of your 6-digit code

At this point, possible results include the following:

- If an LED comes on, and stays on, this means that your lock is in Lock-Out. Leave the system powered up for 15 minutes without pressing any digits. Then, repeat Step 5 above.
- If you get a beep after your key stroke, enter the remaining 5 digits of your existing code.

Once this is done, your keypad should work. If not, please contact MBA USA for additional help at (859) 887-0496.
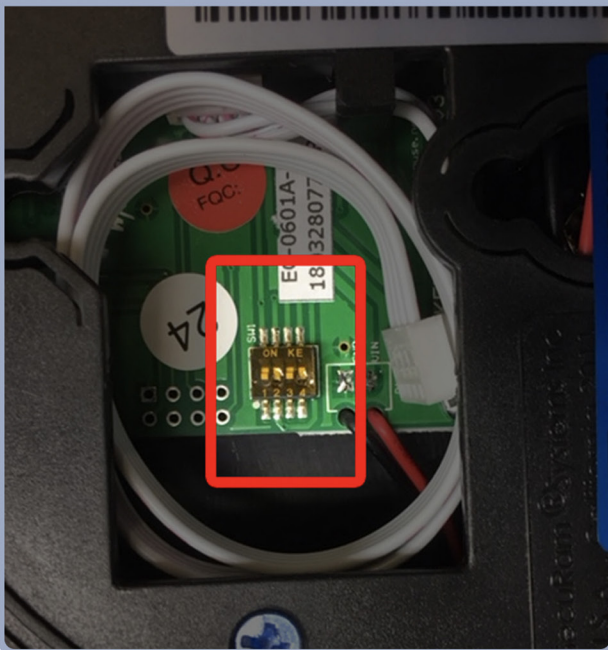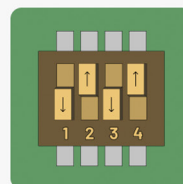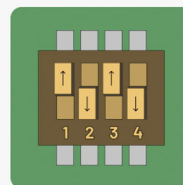
TABLE 1 – DIP SWITCHES ON BOARD

TABLE 2 – DEFAULT DIP SWITCH FORMAT

#1	DOWN	***Dip Switches DEFAULT***
#2	UP	*The default format of*
#3	DOWN	*the dip switches is*
#4	UP	*shown in this table.*

TABLE 3 – REVERSED DIP SWITCH FORMAT

#1	UP	***Dip Switches REVERSED***
#2	DOWN	*After you reverse the dip*
#3	UP	*switches, they will be in the*
#4	DOWN	*format shown in this table.*